

# Privacy Policy

**Effective Date:** January 1<sup>st</sup> 2025

## 1. Introduction

Welcome to TransformESG ("Company," "we," "our," or "us"). Your privacy is important to us. This Privacy Policy outlines how we **collect, use, store, share, and protect** your information when you interact with our website, services, and business services. By accessing or using our services, you agree to the terms of this Privacy Policy.

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## 2. Information We Collect

We may collect various types of data, including but not limited to:

- **Personal Information:** Name, email, phone number, mailing address, date of birth, and any other identifying details you provide.
  - **Payment Information:** Credit card details, billing address, and transaction history.
  - **Device and Usage Data:** IP address, browser type, operating system, geolocation, and how you interact with our website.
  - **Communication Data:** Any emails, messages, surveys, feedback, or support requests submitted to us.
  - **Biometric or Sensitive Information:** If required for certain courses or identity verification purposes.
  - **Any Other Data:** Any information you voluntarily provide to us, including photos, videos, testimonials, or training progress.
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## 3. How We Use Your Information

By using our services, you acknowledge and agree that we may use your data for any purpose, including but not limited to:

- Providing, maintaining, and improving our services.
  - Processing transactions and managing payments.
  - Sending promotional, marketing, and informational communications.
  - Conducting research, analytics, and business development.
  - Monitoring and enforcing compliance with our policies and applicable laws.
  - Selling, licensing, or otherwise sharing data with third parties at our sole discretion.
  - Training artificial intelligence or other automated systems.
  - Any other purpose we deem necessary or beneficial to our business operations.
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## 4. Data Sharing and Disclosure

We reserve the **absolute right** to share, sell, transfer, or disclose your data **to anyone, for any reason, without restriction**, including but not limited to:

- **Affiliates and Business Partners**
- **Third-Party Service Providers** (e.g., payment processors, marketing firms, analytics companies)
- **Government Agencies and Law Enforcement** (as required or voluntarily provided)
- **Buyers or Successors** (in the event of a merger, acquisition, or sale of assets)
- **Anyone Else We Choose**

By using our services, you **waive all rights** to control, restrict, or limit how we share your information.

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## 5. Data Retention and Security

We may retain your data **indefinitely** or for any duration we see fit. While we take reasonable precautions to protect your information, you acknowledge and agree that **no security measure is foolproof**. We are **not responsible** for any unauthorized access, loss, misuse, or alteration of your data.

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## 6. Your Rights and Choices

By using our services, you **explicitly waive any rights** granted under privacy laws, including but not limited to:

- The right to request access to or deletion of your data.
- The right to restrict or object to data processing.
- The right to opt-out of data sales or marketing communications.
- The right to file complaints or seek legal recourse regarding your data.

Any requests related to data access, deletion, or modification will be processed **at our sole discretion** and may be denied **without explanation**.

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## 7. Disclaimer and Limitation of Liability

- **No Warranties:** We make no guarantees regarding the security, accuracy, or availability of our services.

- **No Liability:** Under no circumstances shall we be held liable for any loss, damage, or misuse of your information.
  - **Indemnification:** You agree to hold us **harmless from any claims, damages, or legal actions** related to your data or use of our services.
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## 8. Changes to This Policy

We **reserve the right** to modify or update this Privacy Policy **at any time, for any reason, without notice**. Your continued use of our services after any changes constitutes **acceptance of the revised policy**.

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## 9. Contact Information

If you have any questions about this Privacy Policy, you may contact us through our registered agent.

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## Acknowledgment and Agreement

By using our website or services, you **expressly consent** to the terms of this Privacy Policy and waive any rights that may conflict with it. If you do not agree, **do not use our services**.